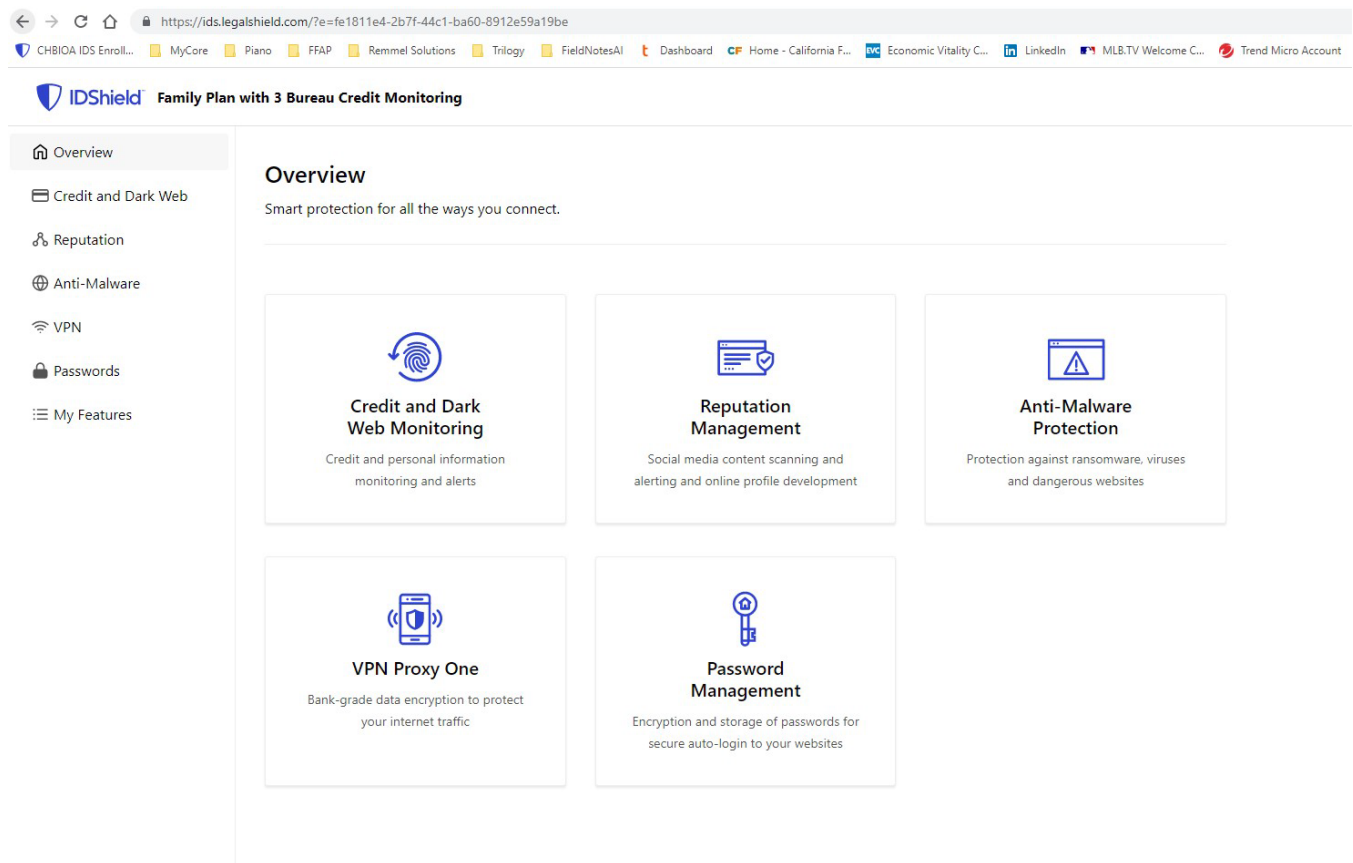


## How to activate the 3 Trend Micro tools that come with your IDShield membership

[NOTE: EMPLOYER PROVIDED WORK computers and tablets already have internet connection security, therefore do NOT install any Trend Micro tools on them. Conduct the steps in this guide from a PERSONAL device, preferably a computer or tablet.]

Begin by logging into your IDShield portal at <https://accounts.legalshield.com> Then click “Go to Website” to the right of the IDShield logo. You will be at this Overview screen



1. **Anti-Malware Protection = Trend Micro Maximum Security** for protecting your PERSONAL devices when connected to the internet.
2. **VPM Proxy One = protects your device when connected on an OPEN wi-fi network in a public place** like a coffeeshop or hotel.
3. **Password Management = manages your PERSONAL passwords and encrypts them** so others cannot steal them when you use them

Do you know a friend or family member outside your employer who might want these tools? Connect them with Cheryl Garcia and she will help them! [info@CherylGarcia.com](mailto:info@CherylGarcia.com) 720-371-1736

You must set up a Trend Micro account to use these tools. You must do this with your personalized Trend Serial Number (Activation Code) provided by your IDShield membership. To find your personalized Trend Serial Number, click any one of the three Trend Micro related icons. For this example, we will use Maximum Security--because all PERSONAL devices need internet connection protection.

You will see this screen that contains your personalized unique Trend Serial Number

The screenshot shows a web browser window with the URL <https://ids.legalshield.com/ep>. The page header includes the IDShield logo and the text "Family Plan with 3 Bureau Credit Monitoring". A left-hand navigation menu lists: Overview, Credit and Dark Web, Reputation, Anti-Malware (selected), VPN, Passwords, and My Features. The main content area is titled "Anti-Malware Protection" with the subtitle "Protection against ransomware, viruses and dangerous websites". Below this is a section for "Proactive multi-device protection against ransomware, viruses, dangerous websites and identity thieves." which includes a list of bullet points: "Protect PC, Mac, Android and iOS devices with mobile and desktop anti-malware", "Defend against ransomware and other online dangers", and "Block dangerous websites that can steal personal data". A "Manage Anti-Malware" button with an external link icon is present, along with the Trend Micro logo. At the bottom, a grey box displays "Your Trend Serial Number is:" followed by a redacted number and a blue copy icon.

Tip: click the blue copy button to the right of Your Trend Serial Number.

Instead of clicking the black Manage button, simply go to this link

<https://tinyurl.com/TM4IDS> and you will see this screen

The screenshot shows a web browser window with the URL [https://account.trendmicro.com/activation/enter\\_ak?utm\\_source=www.trendmicro.com&utm\\_medium=referral](https://account.trendmicro.com/activation/enter_ak?utm_source=www.trendmicro.com&utm_medium=referral). The browser's address bar and tabs are visible at the top. The main content area has a light gray background and contains the following elements:

- TREND MICRO ProductActivation** logo at the top left.
- Enter Activation Code** heading in the center.
- A text input field with a dashed line pattern for the activation code.
- A checkbox labeled "I have read and agree to the Trend Micro License Agreement".
- A red button labeled "Next".
- Two links below the button: "Where do I find my activation code?" and "Having trouble activating your Trend Micro product?".

Place your cursor at the left edge of the first field and paste or type your Trend Serial Number. Click the check box and then click the red Next button

Create your login with a password you will remember. Use this login when you install any of the three Trend Micro tools on your devices.

Now that you have created your Trend Micro account, you can download and use all of the three Trend Micro tools on your personal devices! Here's how:

While you are logged into IDShield, click the Black "Manage" button on the screen shown on page 2. Example: to install VPN Proxy One, click that icon in IDShield portal; click black "Manage VPN" button; then login to your Trend Micro account.

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If you are not logged into IDShield you can go here to login to your Trend Micro account  
<https://account.trendmicro.com/>

Once logged in, you will see your personalized version of this screen

The screenshot shows the Trend Micro Account dashboard. At the top left is the Trend Micro Account logo. On the top right, there are links for 'Help Center' and 'Contact Support', and a user profile for 'Steve Rimmel'. Below the header is a red navigation bar with buttons for 'Download', 'Licenses', 'Profile', 'Resources', and 'Blog'. A 'Show all licenses' dropdown menu is located on the right side of the dashboard. The main content area displays a list of licenses:

- Trend Micro Security - IDShield Family Plan**  
Serial Number: [REDACTED]  
Subscription: Activated
- Trend Micro Maximum Security**  
Includes Mobile Security for Android and iOS  
You can protect 11 more devices  
[Manage Device +](#)
- Trend Micro VPN Proxy One Pro**  
You can protect 12 more devices  
[Manage Device +](#)
- Trend Micro Password Manager**

Click Download in the red bar to download Maximum Security, VPN Proxy One, or Password Manager one tool at a time. Keep in mind that on the IDShield Individual plan you can protect up to 3 devices with Maximum Security and up to 3 devices with VPN Proxy One. (The Family plan allows 15 each)

Congratulations! You are now using and being protected by the Trend Micro tools--and you didn't have to pay for them separately because they are included in your IDShield membership!

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